

IMPORTANT – TRAVEL INFORMATION

MEDICAL, TRAVEL AND SECURITY* ASSISTANCE



WELCOME TO TSM ASSISTANCE

Your company has subscribed to the Corporate Mobility program. TSM provides you with a 360° insurance solution when travelling, for medical assistance, security assistance and all matters relating to your trip. Without any geographical exclusions, 24 hours a day and 365 days a year, our team is here to take your call and provide security and health advice, as well as immediate and effective assistance, thanks to a single number.



WHO ARE WE?

TSM Insurance Company, a recognised specialist in tailor-made solutions, provides you with assistance across the globe by relying on the AXA Assistance international medical network of more than 40,000 service providers.



HOW TO CONTACT US

A single number - 24/7 – shown on your membership card.

tsm COMPAGNIE D'ASSURANCES
VERSICHERUNGS - GESELLSCHAFT
INSURANCE COMPANY

Emergency Helpline:
+41 (0)22 819 44 66
Corporate Mobility Worldwide Coverage

GLOBAL INITIATIVE
POLICY NO. : 20 00 559

Flash the QR Code to register the contact details
operations@tsm-assistance.com - www.tsm-assistance.com

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OUTSTANDING INSURER

Coverage

- 24/7 worldwide assistance and emergency evacuation
- Hospitalisation and guarantee of payment
- Travel insurance and advice

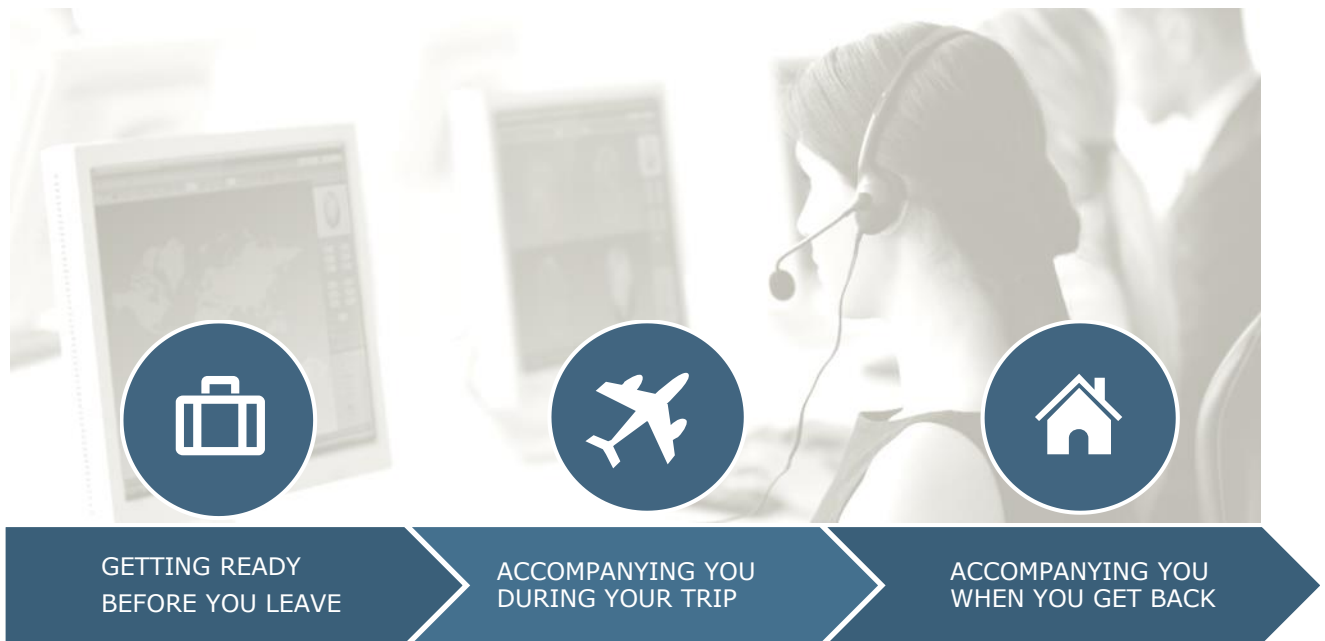
Network provided by **AXA ASSISTANCE**
redefining / service



If you are unable to call yourself, your family, relatives, colleagues or the hospital can do so on your behalf.



Please read this document carefully and leave a copy of it at home so that your partner/family also knows how to help you in the event of an emergency. In our experience, relatives are often the first ones to be informed.



OUR SERVICES

Via our assistance platform and online services (web/applications mobiles) you can:

- ✓ Get advice from an assistance advisor.
- ✓ Obtain medical recommendations and security advice about your destination.
- ✓ Monitor medical and security alert information in real time.
- ✓ Obtain the location of medical structures recommended by our international network (doctors, clinics, dentists, hospitals etc.)
- ✓ Obtain the advice of a medical advisor and/or security expert.
- ✓ Be assisted, accompanied and monitored at all times in the event of a medical emergency (hospitalisation, evacuation and repatriation) and in the event of crisis management.
- ✓ Report a loss occurrence in the event of a travel incident (trip delayed/cancelled, baggage lost/delayed, reorganisation of trip)



DIGITAL PLATFORM

TSM Assistance provides you digital platform and app for travel advisory.



Web platform: GardaWorld Travel Security

- General recommendations for travellers, health and security alerts
- **Mandatory registration of your trips**

*Disponible également avec une application smartphone:
GardaWorld Travel Security app*

Disponible sur
 Google play

Disponible sur
 App Store

Application GPS: CRISIS MESSENGER 7.0

- Send your GPS position
- Directly contact the Emergency hotline

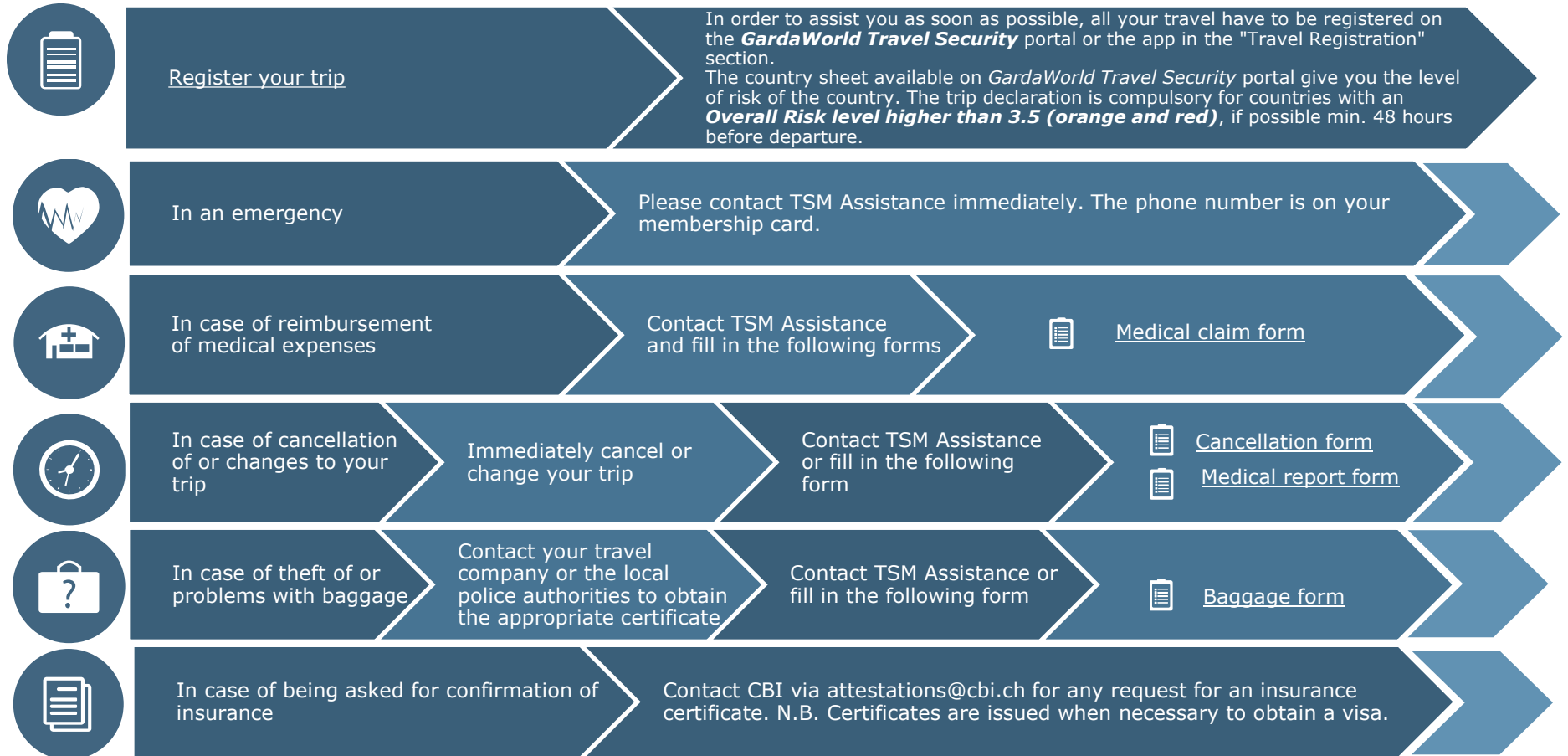
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 App Store



Access and user guides: Download the user guides of the web platform & the smartphone app are also available in the section "Online Services" on <http://www.tsm.ch/en/assistance/corporate-mobility/>

HOW TO USE OUR SERVICES



If the links to the forms do not work, please visit our website www.tsm-assistance.com/documents.

The data is not contractual. The insurance policy and general conditions prevail.